

# Recall*Chek*<sup>®</sup>

Report Prepared Exclusively for:  
**HIP Services**

For the Property Located at:  
**220 Middle Street**  
**New Bern, NC 28519**

On:  
**07/03/2020**

Report Provided By:



**Home Inspection Professionals-HIP**  
**(800) 553-8876**

See Next Page for Report Summary

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## Introduction

### Important

This report is intended for the use of the listed client and only for the address listed, for the appliances reported on the date indicated. The format of this report, and its content, is the property of RWS, and shall not be duplicated or distributed without the express written consent of RWS. Acceptance of this report indicates the acceptance of these terms.

### Terms and Conditions:

Residential Warranty Services Inspector Services Group (RWS) will research and report to the end client directly, any and all potential manufacturer recall issues that have been reported to the U.S. Federal Government including to the CPSC, as well as the Canadian Federal Government including Health Canada, inclusive of all reports as of the day of the inspection back to January 1st, 1974. RWS is not responsible for inaccurately reported data, either from the field inspector or from the manufacturer, and furthermore shall only be held liable for any claims made by any party up to the cost of the report. This limit of liability shall extend to the field inspector as well. All reports will be submitted to the client within two business days of receipt of the appliance list.



These terms were agreed to at time of inspection.

### Brought to You By:



Home Inspection Professionals-HIP

(800) 553-8876

<https://www.HIPservices.com>



## General Safety Notices

\*Based on the age of your home and the utilities delivered to it.

### 1. Window Blinds/Curtains with "loop" style Cords.

Window blinds with pull cords and inner cords forming a loop can become wrapped around a person's neck and cause serious harm. About 85 million units sold each year. Over 160 incidents reported since 1991.

Remedy: Call Window Covering Safety Council for free repair kit: 800-506-4636 or visit [www.windowcoverings.org](http://www.windowcoverings.org).

### 2. Consider Installing Carbon Monoxide Detectors if your Home uses Natural Gas.

Natural gas in homes has an incredible safety record. It is lighter than air, meaning that leaks and accidental discharges of gas dissipate very quickly and are rarely combustible. Most all gas appliances have multiple safety switches to prevent fires and carbon monoxide poisoning. That being said, there is a risk of Carbon Monoxide poisoning whenever combustible gases are involved.

### 3. Water Heater Safety Issues in Units Manufactured prior to July 1st, 2003.

Units manufactured on or after July 1st, 2003, are highly recommended as a replacement for any gas water heaters manufactured prior to that date that are still in operation. These units cause around 800 residential fires resulting in an average of 5 deaths and 130 injuries annually. Newer units prevent flammable vapor ignition in the area of the water heater thru the implementation of what is referred to as a "flame arrestor", whereby flashback fires are prevented by burning the gas vapors inside of the heater while greatly reducing the risk of igniting flammable gases nearby.

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#### Notes/Exceptions:

**Please note-** Model numbers were provided for most of your appliances. Other than those exclusions noted, RWS guarantees it will find any recalls reported by the manufacturer to the federal government on or prior to the date the check was ordered. If we fail to find a recalled item for which we were given the correct model number, we will refund any fees charged for this report and pay you \$50 as a reward for finding the deficiency. (Limit one per household).

**Please note-** this report only covers items which can be classified as real property (**only appliances that are attached to the home are classified as real property**).

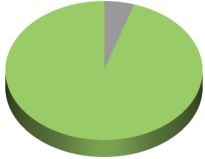

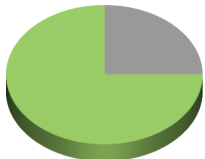
**Please note-** any duplicate items will only be reported once.

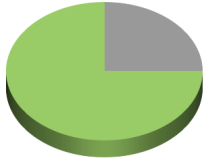
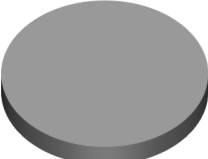
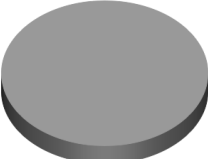
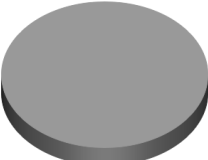
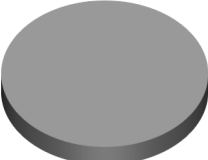
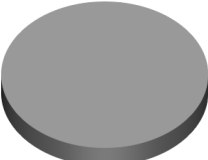
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## Summary of Findings

### Total Potential Recalls:

4

Appliance Info	Recalls	Status
Appliance: Dishwasher Brand: Maytag Model: MDBXXXXXX Serial: 10923476WB	Very Likely Recalled Appliance	 *95% Match
*Recommendation: The data provided strongly indicates that there is a recall on this appliance. It is recommended that a phone call to the manufacturer be made to determine whether there is a recall on this appliance outstanding. The phone number for the manufacturer can be found in the next section of this report.		
Appliance: Water Heater Brand: American Proline Model: 051XXXXXX Serial: 012487343	Potential Match	 *90% Match
The data provided was a close enough match to indicate a potential recall for this appliance. More information may be needed to determine a recall on this appliance. Refer to the Description of the recall found in the next section for additional requirements.		
Appliance: Microwave Brand: Kenmore Model: 721XXXXXX Serial: XV981298495	Partial Match	 *75% Match
*Recommendation: The data provided did not match any CPSC recalled appliance. Confirm the model number and serial number provided are the same as inscribed on the appliance's information plate.		

Appliance: Refrigerator Brand: Maytag Model: PSCXXXXXXXXX Serial: 12329852JG	Partial Match	 *75% Match
*Recommendation: The data provided did not match any CPSC recalled appliance. Confirm the model number and serial number provided are the same as inscribed on the appliance's information plate.		
Appliance: A/C Brand: Zephyr Model: EADXXXXXXXXX Serial: 998312449	No Recalls	 *0% Match
Appliance: Furnace Brand: Goodman Model: CK2XXX Serial: RG215767Q	No Recalls	 *0% Match
Appliance: Oven Brand: GE Model: JBPXXXXXXXXX Serial: LG900921B	No Recalls	 *0% Match
Appliance: Washing Machine Brand: Kenmore Model: 417XXXXXXXXX Serial: DL1232425	No Recalls	 *0% Match
Appliance: Dryer Brand: Kenmore Model: 417XXXXXXXXX Serial: YM293892852	No Recalls	 *0% Match

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## Potential Recall Issue

The following pages of this report contain the details for each potential recall noted in the summary. These details include the requirements for each recall, and who to contact to remedy the problem. The information found here is not necessarily specific to any of the appliances found on the property.

Release Number	07 - 094
Original Date	2/1/2007
Revised Date	

The Original and Revised Date above are when the recall report was released by the manufacturer. When referring to this recall with a manufacturer or with the CPSC, use whichever date is later.

Manufacturer	Maytag Corp.
Brand	Maytag, Jenn-Air
Model Number	MDB4
Name of Product	Dishwasher
Units Sold	2.3million
Made In	USA

The manufacturer and brand name listed above are the most common names for this product. When verifying if your appliance is part of a Recall, it is best to rely on the Model numbers first, then Serial Numbers or Date Codes/Manufacturing Numbers.

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## Contact Numbers Regarding This Recall Report

Contact Type 1 Contact Number 1	Firm's Recall Hotline 800-675-0535
Contact Type 2 Contact Number 2	CPSC Recall Hotline 800-638-2772
Contact Type 3 Contact Number 3	CPSC Media Contact 301-504-7908

### Potential Hazard Posed by the Appliance:

Liquid rinse-aid can leak from its dispenser and come into contact with the dishwasher's internal wiring which can short-circuit and ignite, posing a fire hazard.

### Incidents Reported, if any:

Maytag has received 135 reports of dishwasher fires, resulting in product and/or property damage. Four injuries have been reported, including three reports of smoke inhalation and one serious hand laceration when operating a fire extinguisher to put out a fire in the dishwasher.

### This Product was Sold thru the following:

Department and appliance stores and by homebuilders nationwide from July 1997 through June 2001 for between \$370 and \$800.

### Recall Description as Reported by the Manufacturer:

The recall involves Maytag under counter or portable plastic tub dishwashers. The dishwashers have black, white, almond, bisque and stainless steel front panels. The following model and serial numbers are printed on a label located on the dishwasher's plastic frame on top of or to the left of the door opening. Consumers should contact Maytag to determine if their dishwasher is included in this recall.

Brand Model numbers MUST begin with

MDB3, MDB4, MDB5, MDB6, MDB7, MDB8, MDB9, MDBD, MDC3, MDC4, MDC5, DWU9

AND serial numbers MUST end with

SM, SQ, SS, SU, SW, SY, SZ, UB, UD, UF, UH, UK, UM, UQ, US, UU, UW, UY, UZ, WB, WD, WF, WH, WK, WM, WQ, WS, WU, WW, WY, WZ, YB, YD, YF, YH, YK, YM, YQ, YS, YU, YW, YY, YZ

**Resolution for the Potential Recall:**

Consumers should immediately stop using these dishwashers, disconnect the electric supply by shutting off the fuse or circuit breaker controlling it and inform all users of the dishwasher about the risk of fire. Contact Maytag for either a free in-home repair, or a \$75 cash back reimbursement following the purchase of a new Maytag, Jenn-Air, Whirlpool or KitchenAid dishwasher. Consumers should not return the dishwasher to the retailer where it was purchased, as retailers are not prepared to take units back.

**Instructions to Contact the Manufacturer in Regards to this Appliance:**

For more information, contact Maytag Corporation at (800) 675-0535 anytime, or visit the firm's Web site at [www.repair.maytag.com](http://www.repair.maytag.com)





## Potential Recall Issue

Release Number	02 - 020
Original Date	10/18/2001
Revised Date	

The Original and Revised Date above are when the recall report was released by the manufacturer. When referring to this recall with a manufacturer or with the CPSC, use whichever date is later.

Manufacturer	American Water Heater Co.
Brand	American Proline, Envirotemp, Mor-Flo, Powerflex, Premier Plus, U.S. Craftmaster
Name of Product	Gas Water Heater
Units Sold	16,000
Made In	USA

The manufacturer and brand name listed above are the most common names for this product. When verifying if your appliance is part of a Recall, it is best to rely on the Model numbers first, then Serial Numbers or Date Codes/Manufacturing Numbers.

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## Contact Numbers Regarding This Recall Report

Contact Type 1 Contact Number 1	Water Heater Hotline 800-999-9515
Contact Type 2 Contact Number 2	CPSC Consumer Hotline 800-638-2772
Contact Type 3 Contact Number 3	CPSC Media Contact 301-504-7052

### Potential Hazard Posed by the Appliance:

The burners could produce excess carbon monoxide (CO), posing a risk of CO poisoning to consumers.

### Incidents Reported, if any:

CPSC and the American Water Heater Co. have not received any reports of injuries or incidents relating to these water heaters. This recall is being conducted to prevent the possibility of injuries. The firm discovered the problem with the burners on these water heaters during routine testing.

### This Product was Sold thru the following:

Home center stores and contractors sold and installed these water heaters nationwide from June 2001 through September 2001 for between \$200 and \$500.

### Recall Description as Reported by the Manufacturer:

Only natural gas water heaters sold under the following brand names are included in the recall: American Proline, Envirotemp, Mor-Flo, Powerflex, Premier Plus and US Craftmaster. The serial number, located on the data plate on the front of the water heater, starts with 0124 through 0127. The water heaters were sold in both short and tall profiles, and have 30, 40, 50 and 75 gallon capacities. Other model water heaters sold by the American Water Heater Co. are not included in this recall.

**Resolution for the Potential Recall:**

Consumers should contact the American Water Heater Co. immediately to arrange for a free repair.

**Instructions to Contact the Manufacturer in Regards to this Appliance:**

Contact the firm at (800) 999-9515 between 8 a.m. and 8 p.m. ET Monday through Friday, or between 9 a.m. and 6 p.m. ET on Saturday. Consumers also can reach the firm by fax at (800) 999- 5210 or by email at [support@americanwaterheater.com](mailto:support@americanwaterheater.com).



## Potential Recall Issue

Release Number	02 - 018
Original Date	10/16/2001
Revised Date	

The Original and Revised Date above are when the recall report was released by the manufacturer. When referring to this recall with a manufacturer or with the CPSC, use whichever date is later.

Manufacturer	Whirlpool Corp.
Brand	Whirlpool, KitchenAid, Kenmore, Kitchen Aid, Sears
Date Code	1/1998 - 9/2001
Name of Product	Microwave
Units Sold	1,800,000
Made In	USA

The manufacturer and brand name listed above are the most common names for this product. When verifying if your appliance is part of a Recall, it is best to rely on the Model numbers first, then Serial Numbers or Date Codes/Manufacturing Numbers.



## Contact Numbers Regarding This Recall Report

Contact Type 1 Contact Number 1	Firm's Recall Hotline (800) 785-8897
Contact Type 2 Contact Number 2	CPSC Consumer Hotline (800) 638-2772
Contact Type 3 Contact Number 3	CPSC Media Contact (301) 504-7051

### Potential Hazard Posed by the Appliance:

These units can overheat and catch fire.

### Incidents Reported, if any:

Whirlpool has received seven reports of fires involving these microwave- hood combinations. These incidents have resulted in extensive property damage. No injuries have been reported.

### This Product was Sold thru the following:

Department, electronics, home and appliance stores, as well as builder and remodelers, sold the microwave-hood combinations nationwide from January 1998 through September 2001 for between \$249 and \$749.

### Recall Description as Reported by the Manufacturer:

These are microwave oven and exhaust fan hood combination units that are installed above ranges. They were sold under the Whirlpool®, KitchenAid® and Kenmore® brand names. They have serial numbers that begin with XC. Open the door to locate the serial and model numbers. Units were sold from January 1998 through September 2001.

Microwaves with a square access door inside the microwave at the top are under recall. Those with a circular access door have already been remedied for this recall.

**Resolution for the Potential Recall:**

Consumers with recalled microwave-hood combinations should immediately stop using them and disconnect the units by unplugging them. Consumers can call Whirlpool Corp. for a free repair.

**Instructions to Contact the Manufacturer in Regards to this Appliance:**

Consumers can contact Whirlpool at (800) 785-8897 anytime. Consumers also can visit Whirlpool's web site at [www.whirlpool.com](http://www.whirlpool.com). Consumers should have the model and serial number of their unit available when they call or visit the web site.

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## Potential Recall Issue

Release Number	09 - 145
Original Date	3/10/2009
Revised Date	

The Original and Revised Date above are when the recall report was released by the manufacturer. When referring to this recall with a manufacturer or with the CPSC, use whichever date is later.

Manufacturer	Maytag Corp.
Brand	Maytag, Jenn-Air, Amana, Magic Chef, Performa, Crosley, Admiral
Model Number	PS
Name of Product	Refrigerator
Units Sold	1.6 million
Made In	USA

The manufacturer and brand name listed above are the most common names for this product. When verifying if your appliance is part of a Recall, it is best to rely on the Model numbers first, then Serial Numbers or Date Codes/Manufacturing Numbers.

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## Contact Numbers Regarding This Recall Report

Contact Type 1 Contact Number 1	Firm's Recall Hotline 866-533-9817
Contact Type 2 Contact Number 2	CPSC Recall Hotline 800-638-2772
Contact Type 3 Contact Number 3	CPSC Media Contact 301-504-7908

### Potential Hazard Posed by the Appliance:

An electrical failure in the relay, the component that turns on the refrigerator's compressor, can cause overheating and pose a serious fire hazard.

### Incidents Reported, if any:

Maytag has received 41 reports of refrigerator relay ignition, including 16 reports of property damage ranging from smoke damage to extensive kitchen damage.

### This Product was Sold thru the following:

Department and appliance stores and by homebuilders nationwide from January 2001 through January 2004 for between about \$350 and \$1600.

### Recall Description as Reported by the Manufacturer:

The recall includes certain Maytag, Jenn-Air, Amana, Admiral, Magic Chef, Performa by Maytag and Crosley brand side by side and top freezer refrigerators. The affected refrigerators were manufactured in black, bisque, white and stainless steel. They have model and serial numbers printed on a label located on the top middle or left upper side of the refrigerator liner and have the following model and serial number combinations:

Serial Numbers ENDING with: AA, AC, AE, AG, AJ, AL, AN, AP, AR, AT, AV, AX, CA, CC, CE, CG, CJ, CL, ZB, ZD, ZF, ZH, ZK, ZM, ZQ, ZS, ZU, ZW, ZY, ZZ

AND Model Numbers BEGINNING with : ARS, CS, JC, JS, MS, MZ, PS



**Resolution for the Potential Recall:**

Consumers should immediately contact Maytag to determine if their refrigerator is included in the recall and to schedule a free in-home repair. Consumers should not return the refrigerator to the retailer where it was purchased.

**Instructions to Contact the Manufacturer in Regards to this Appliance:**

For more information, contact Maytag toll-free at (866) 533-9817 anytime, or visit the firm's Web site at [www.repair.maytag.com](http://www.repair.maytag.com)